MScN Program Guideline for
Communications between Professors and Students

Preamble
Given that the York University MScN program is an online program, communication and shared accountability between students and faculty are particularly important. Attention to shared responsibilities to be accountable to one another and to maintain professional communications is an expectation of all program faculty and students. Responsibility and accountability between professors and students is reciprocal: It is expected that students will have timely access to Course Directors and Thesis supervisors, and that students will initiate and maintain ongoing communication with each other, Course Directors, and Thesis supervisors. The course-related responsibilities and accountabilities are detailed below.

Professors
At the beginning of each course, professors will communicate in the course syllabus their preference for being contacted, and what students can expect regarding the time frame for responses to messages and for receiving feedback on assignments. If professors are expecting to be unavailable for a period of time (e.g., four or more business days), they will communicate this to students.

Students
It is expected that students maintain regular communication with the MScN program in general and, more specifically, with their professors. As well, students are expected to maintain regular participation in the courses in which they are enrolled. Students who anticipate being unavailable for a period of time (e.g., four or more business days) are expected to communicate this information in advance to group members (if any) and the course professor. In addition, students are expected to respond to messages from their professors in a timely and professional manner (normally, within four business days, or as otherwise specified by the professor).